emorphis

Innovation in Motion

Pharmacy Claim
Submission Platform

Case Study

| SaaS based Platform

Pharmacy Claim **Submission Platform**

Client :

A US-based Healthcare Organization

Challenges :

Pharmacies in the US have to charge a patient's insurance company (payer) for the prescriptions they fill. These charges are submitted for payment as prescription claims to payers. It would be extremely cumbersome for pharmacies to get these claims paid by individual payers. The payment process itself incurs some costs for the pharmacies, which they look to minimize. Also, there are some business rules for these claims to qualify for payment. If claims fail some qualification criteria, they get rejected, and the cycle of payment extends due to corrections and resubmissions. Delays and mistakes can result in permanent rejection of a claim, causing a loss of revenue.

Case Study

| SaaS based Platform

Solutions

Overview

Emorphis has developed a web based SaaS platform for customer, which helps pharmacies address the challenges mentioned. Pharmacies can subscribe to the client’s services which gives them an account in the SaaS platform. Through an intuitive web based interface, they can upload prescription claims, and the platform then manages the process of submission for payment.

Case Study

SaaS based Platform

Features

- Web based portal for pharmacies to upload their claims.
- Claim submission allowed in various formats like .csv, .xls.
- Sophisticated rules based validation engine for claims.
- Integration with Medispan for classifying claims as brand, generics, and also filling correct pricing information in the claim.
- Ability to submit claims through multiple switches and update their status in the system.
- Report of claims stating submitted / accepted / rejected.

Case Study

SaaS based Platform

Benefits

- Easy way for pharmacies to submit claims for processing.
- Early error detection leading to reduced rejections.
- Cost optimization by use of multiple switches.
- Easy status tracking of claims.

Tech stack

- C#
- .Net Core
- Amazon Aurora as the database
- Deployed in EC2

emorphis
Let’s Connect!
INDIA +91 731-408-9351 | USA +1 408-409-7548, +1 408-409-2024
sales@emorphis.com | www.emorphis.com